JCAHO Update

Montefiore Medical Center's

Patient Safety Program
Putting Patient Safety First

What you must know to be JCAHO compliant!

- When identifying a patient, clinicians must use ***two identifiers*** (e.g. patient name and medical record number).

- When giving a medication, ***match*** the patient name and medical record number on a patient's wristband to the patient name and medical record number on the electronic ***Medication Administration Record (MAR).***

- A nurse or pharmacist must enter the verbal order into the order entry system, or write the order on an order sheet on non-computer units, and then ***"read back"*** the order to the prescriber.

- Montefiore Medical Center's list of abbreviations not to use. The abbreviations on this list include: **QN** (Nightly), **q6PM** (Every evening at 6 PM), **BT** (Bedtime), **U** (Unit), **IU** (International Unit), **Q.D. or qd** (Latin abbreviation for once daily), **Q.O.D or qod** (Latin abbreviation for every other day), **Trailing zero** (X.0 prohibited only for medication-related notations), and **MS, MSO4 or MgSO4** (Morphine Sulfate or Magnesium Sulfate) The list is located on the Montefiore intranet under Administrative Policy and Procedure **JH8.1A** for referencing.

- Vials of concentrated potassium (chloride, acetate, phosphate) and concentrated sodium chlorine (> 9%) are not considered floor stock in any MMC location

- All of MMC's intravenous infusion pumps must have free flow protection.

- Prior to the start of any operative/invasive procedure, the procedure site will be ***marked*** for invasive procedures involving right/left distinction, multiple structures (such as fingers and toes), or levels (as in spinal procedures). ***Site marking*** is not required for procedures in which the site of insertion/incision is not predetermined, or if the practitioner performing the procedure remains with the patient continuously from the time the consent is obtained to the time of the procedure itself.

- Immediately prior to the start of any surgical/invasive procedure, a final verification ***"Time Out,"*** is conducted to confirm the correct patient, procedure and site.

- Montefiore has a system in place for internal reporting of medical errors. If a patient suffers harm from a medical error, it is required that an <u>occurrence report</u> be completed.
- .
- Patients, and when appropriate their families, are educated to their responsibilities related to patient safety, including: providing accurate and complete health information, asking questions when they do not understand what they have been told, and following instructions and treatment plans developed with the practitioner.

For more information on Patient Safety, please contact
Jason Adelman, MD, Patient Safety Officer at (718) 920-2071
or at jadelman@montefiore.org .

Please post/circulate throughout your department.

MONTEFIORE